



BEST BRITISH CENTRE

Registered Charity Organisation

Charity Number 1146026

website: www.bestbritishcentre.com

email: info.bestbritishcentre@gmail.com

Terms & Conditions

By submitting an application form and/or attending our classes/courses/seminars/workshops/events, all participants agree to the following Terms & Conditions. Acceptance of these Terms & Conditions, including the mandatory Photo and Video Consent, is required in order to take part in any of the above mentioned events/activities.

1. Event/Activity Details

Price

- Varied. Please see our prices on our website.
- Events/activities for people aged 60+ are free of charge.
- (Includes all study materials, drinks, and refreshments)

Eligibility

- The free events/activities for the elderly are strictly for individuals aged **60 years and over**.

2. Eligibility & Age Verification

- Attendance for free events are **strictly limited to participants aged 60+**.
- All participants must bring **original, valid photo identification** (e.g. passport or driving licence) to confirm their age.
- ID will be checked **at the start of events/activities**.
- Participants who fail to provide valid original ID, or who are found to be under the age of 60, **will not be admitted**.
- The age restriction is intentional, lawful, and objectively justified under the **Equality Act 2010** as these are free events/activities specifically designed for older adults.

3. Registration, Booking & Attendance

- Places are **limited** and allocated on a **first-come, first-served basis**.
- Completing an application form **does not guarantee** a place at the events/activities.

- A place is only secured once a booking has been formally confirmed by the organisers.
- If a participant is unable to attend after receiving confirmation, they must notify the organisers **as soon as possible and at least 48 hours prior** to the events/activities.
- Cancellations made within 48 hours of the events/activities may **negatively impact eligibility for future events/activities**.
- Failure to attend without notice may also affect future bookings.

4. Changes to Dates, Times & Venues

- The organisers reserve the right to **change events/activities dates, times, and/or venues**, including at short notice, due to venue availability, operational requirements, or unforeseen circumstances.
- Participants will be informed of any changes as soon as reasonably possible.
- Such changes do not entitle participants to any compensation, reimbursement, or claims.

5. Force Majeure

The organisers shall not be liable for any failure or delay in performing obligations where such failure or delay results from events beyond reasonable control, including but not limited to venue closures, transport disruption, illness, extreme weather, acts of government, or other unforeseen circumstances.

6. Venue Rules & Conduct

- All participants must comply with the rules, policies, and codes of conduct of:
 - Best British Centre
 - The National Portrait Gallery
 - Pall Mall Office
 - Any other hosting venues
- Participants must follow all instructions given by staff, facilitators, and venue personnel.
- Any participant who behaves in a disruptive, disrespectful, unsafe, or inappropriate manner, or who treats others badly, **may be asked to leave immediately**, without entitlement to re-entry or participation in future events/activities.

7. Photography, Video & Recording Policy (Participants)

- **Recording of the events, activities, seminars, tours, speakers, staff, or other participants is strictly prohibited**, including audio recording, video recording, and live streaming.
- Participants may take **personal photographs or videos of artworks and of themselves**, where permitted by venue rules.

- Participants must **not photograph or record other attendees, staff members, speakers, or facilitators**.
- All photography must comply with venue-specific rules and restrictions at all times.

8. Mandatory Photo & Video Consent (Organisers)

By registering for and attending the events/activities, participants **explicitly consent** to the following:

- The organisers may photograph and/or record video and audio during the events/activities for documentation, educational, promotional, and archival purposes.
- Images and recordings may be used in print, digital publications, websites, and social media without time limitation.
- Participants waive any right to inspect or approve final materials and acknowledge that no payment or compensation will be provided.
- Consent is the lawful basis for this processing under the **UK GDPR**.
- Consent may be withdrawn for **future use only** by written request; materials already published or distributed may continue to be used.
- **Consent to photography and video recording by the organisers is mandatory.** Participants who do not agree **cannot take part in the events/activities**.

9. Data Protection & Privacy (UK GDPR)

- Personal data collected during registration and attendance (including name, contact details, and age verification) will be processed in accordance with the **UK General Data Protection Regulation (UK GDPR)** and the **Data Protection Act 2018**.
- Personal data will be used solely for event administration, communication, safeguarding, and related purposes.
- Data will be stored securely and retained only for as long as necessary.
- Participants have the right to request access to, correction of, or deletion of their personal data, subject to legal requirements.
- Further details are available in the organiser's **Privacy Policy**.

10. Accessibility & Reasonable Adjustments

- The organisers are committed to inclusivity and compliance with the **Equality Act 2010**.
- Participants are encouraged to inform the organisers in advance of any accessibility or mobility requirements so that reasonable adjustments may be considered where possible.

11. Safeguarding & Respect

- The organisers are committed to providing a safe, respectful, and welcoming environment.
- Any concerns regarding safeguarding, inappropriate behaviour, or welfare should be reported to a member of staff immediately.

12. Health, Safety & Liability

- Participants attend the events/activities **at their own risk**.
- The organisers accept no responsibility for personal belongings that are lost, stolen, or damaged during the event.
- Participants must take reasonable care for their own health and safety and comply with venue safety requirements.

13. Refusal of Admission

The organisers reserve the right to refuse admission or remove any participant who:

- Does not meet the age requirement
- Fails to provide valid original ID
- Breaches these Terms & Conditions
- Fails to comply with venue rules or staff instructions

14. Governing Law

These Terms & Conditions are governed by and construed in accordance with the laws of **England and Wales**, and any disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales.

15. Acceptance of Terms

By registering for and/or attending the events/activities, participants confirm that they:

- Have read, understood, and agreed to these Terms & Conditions
- Meet the age eligibility requirements
- Consent to the Photo & Video Policy
- Agree to comply with venue rules and organiser instructions